

Disability Care

When is ASL (American Sign Language) interpreting offered?

- With notice and by request, ASL interpreting can be available during the Sunday 11:15 AM service. Our ASL interpreters are located on the left side in the first few rows of the floor section of the worship center during our 11:15 AM service.
- With notice and by request, ASL interpreting can be available for TVC Events (i.e. Encounter, Forums, Women's/Men's Bible Study, Discipleship Groups, VBS, etc.)
- With notice and by request, online interpreting for the live stream can be available.
- To request ASL services for TVC events, contact our Connections team at connections@thevillagechurch.net

Is the worship center resourced with hearing loops/audio induction loops?

- No, but we offer assistive listening through the translation app "Listen Wifi". Using this app, participants will be able to connect to the guest Wi-Fi to access English audio and Spanish translation during weekend services. To use, connect headphones to your cell phone and tune in.

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What supports are available for my loved one with a disability during the weekend gathering?

- For preschool through 5th grade, we offer Buddy Volunteers, if needed, to help your child engage with and fully participate in their classroom. Click [here](#) to begin the process to get connected with a Buddy Volunteer or for additional support.
- For ages 6th grade and older, we encourage them to join you in the worship center when possible. We want them with us!
- Our Care ministry will be rolling out new updates within Disability Care soon. Stay tuned for more information!

What supports are available for my loved one with a disability during events? (Encounter, Care Groups, Recovery, WBS/MBS, etc.)

- We would love to partner with you in ministering to your child. Click [here](#) to begin the process to get connected with a Buddy Volunteer or for additional support.

What toileting and personal care accommodations are available?

- There is an adjustable changing table for individuals of all ages, accommodating up to 500 lbs, located in the family restroom. There are table liners, surface disinfectant wipes and spray, personal care wipes, and gloves available in the cabinet located in the family restroom.
- The women's and men's restrooms have handicap stalls.

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Where is the reserved accessible parking located?

- On the first floor of the parking garage, there are nine reserved spaces located right next to the exit closest to the north entrance of the church.
- Once Phase 3 of construction is complete, an additional 12 reserved spaces will be available next to the new plaza.

Do you have reserved accessible seating in the worship center?

- Yes, we do! If you require accessible seating, please ask one of our connection team members, and they will be happy to assist you.

Which service is the least attended/least crowded during the weekend gathering?

- Our Saturday service at 4:00 pm is generally less crowded than our Sunday morning services.

What sensory supports are available for use in the worship center?

- Stop by our Welcome Desk to check out a pair of noise-cancelling headphones, a weighted lap pad, or a sensory support bag with fidgets.
- We also offer disposable foam earplugs, located at the Welcome Desk.

Disability Care

What are the current volunteer opportunities for the disability care ministry?

- Buddy Volunteer: Little Village & Kids Village during weekend services
- Buddy Volunteer: Little Village and Kids Village during events (Recovery, Encounter, WBS/MBS, etc)
- Buddy Volunteer: Student Ministry (Middle School and High School)
- As we expand our ministry, new volunteer opportunities will arise!

I have a middle school/high school student with a disability. What supports are offered for Student Night?

- We would love to partner with you in ministering to your student. Click [here](#) to begin the process to get connected with a Buddy Volunteer or for additional support.

I have an adult child with a disability. What are ways for them to get connected to community and/or serve at TVC?

- For adults ages 18–35 years old, our Young Adults Ministry offers connection with others and a sense of belonging to the church. Click [here](#) for more information.
- Our adult ministries include home groups, women's/men's bible studies, discipleship groups, and special events. Home Groups are for everyone, in any stage of life, where every person offers a unique contribution to this smaller expression of the people of God. Click [here](#) for more information.
- We strongly believe there is a place for everyone to serve the church! Check out our [volunteer page](#) to see what opportunities might be a good fit.